# Sam Houston State University Financial Aid and Scholarships Office

MEMBER THE TEXAS STATE UNIVERSITY SYSTEM

### SATISFACTORY ACADEMIC PROGRESS POLICY

Sa sfactory Academic Progress (SAP) is the term used to describe a student's successful comple on of coursework toward a cer ficate or degree. Ineligible programs, such as certain cer fica on programs, are not eligible for aid. Financial Aid & Scholarships must monitor the academic progress of each student in order to meet federal and state guidelines.

There are three components to SAP: Minimum SHSU Grade Point Average (GPA), Minimum Cumula ve Comple on Rate, and Maximum Credit Hours. If you do not comply with any component, you may lose aid eligibility. Evalua ons occur a er each Fall, Spring, and Summer term.

Degree Program	Minimum Grade Point Average (GPA) (Qualita ve)	Minimum Cumula ve Comple on Rate (Deficit Hours) (Quan ta ve)	Maximum Credit Hours (Excessive Hours)
Undergraduate Student	20	Students must successfully complete at least 67%* of all credit hours at empted. This percentage includes all credit ho	2nd Bachelors
	20	Requirements are the same as Undergraduate; however, only coursework at empted for the 2nd bachelor's program will be reviewed.	Any hours from the 1st Bachelor's that count toward earning the 2nd Bachelor's are counted toward this maximum credit limit.  Not to exceed 60 hours once admit ed to 2nd Bachelor's
Preparatory Students	20	Requirem Graduate	·

SAP Policy E ec ve: 04/01/2024

## Appeal Informa on

Students who fail to maintain SAP due to an extenua ng/mi ga ng circumstance (e.g. medical reasons, death in the family, etc.) may submit a writ en appeal with suppor ve documenta on a er they have received o cial no fica on of denial. Appeals will be evaluated as soon as possible. Any student submi ng an appeal will receive a writ en response within ten (10) working days of the documenta on arrival. If an addi onal appeal is desired, the student may request an appeal hearing to provide addi onal documenta on to support their appeal. Any student who has been denied financial aid due to deficient SAP must be prepared to pay registra on costs regardless of any pending appeal status. The Financial Aid and Scholarships O ce will not recommend any extension of payment deadlines for these students.

# Appeal Categories for Deficient Comple on Rate, Deficient SHSU GPA, and/or Financial Aid Academic Plan: Extenua ng/mi ga ng circumstance examples:

- o Serious illness/injury: Please provide dates and an explana on of the illness/injury to you or an immediate family member (parent, spouse, sibling, child) which caused inability to at end or prepare for dass for an extended me.
- o Suppor ng documenta on examples: notes or other documenta on from doctors, a police report, etc.
- o Death of an immediate family member: Please provide dates, the name of the individual, and proof of rela onship to you. Suppor ng documenta on examples: photocopy of a death cer ficate, funeral program, obituary, etc.
- Significant trauma/unexpected events in your life that impaired your emo onal/physical health: Please provide dates and an explana on of the trauma or unexpected events. Suppor ng documenta on examples notes or other documenta on from doctors, counselors, psychiatrists, etc.
- Other unexpected circumstances beyond your control: Please provide dates and an explana on of the circumstances. Suppor ng documenta on examples notes or other documents from educators, social workers, police, etc.

<u>Important</u>: Students who do not meet one of the above categories are <u>not</u> eligible for an appeal.

### Note:

- Appeals based solely on financial and/or emot onal needs without su cient explanat on or documentat on will not be accepted.
- Work is not considered a hardship since financial aid is viewed as a supplement to the student's income in order to help reduce the number of hours the average student would have to work in any given week.
- It is the responsibility of the student to successfully complete all dasses enrolled. Please remember that dropping a
  dass, failing a dass, withdrawing from a dass, or repeat ng a dass for which credit was previously earned is a
  personal decision made by the student.

### Maximum Credit Hour Appeal:

Degree plan changes may be considered. Degree Works must accurately reflect your plan toward gradua on. An appeal for Maximum Credit Hour will only be completed one me. Maximum Credit Hour appeals decisions are final and cannot request a Commit ee Appeal Hearing.

If you are a graduate student, you must contact your graduate counselor to determine your eligibility for appeal.

SAP Policy E ec ve: 04/01/2024

### How to Appeal

The following documents and informa on must be completed and submit ed to the Financial Aid & Scholarships O ce:

- 1) Financial Aid SAP Appeal Form
- 2) Per all statement from the student, either typed or legibly writ en, providing the following informa on:
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SAP Policy E ec ve: 04/01/2024